



Terms & Conditions

Below are our T&Cs. Please have a read through to ensure you are getting the most out of our service and everything goes smoothly!



Minimum Charge:

Minimum charge of **3 hours** at the discussed hourly rate, unless an exception has been made in writing or over the phone - applies to both packing and relocating.

Transit Insurance:

To be organised by the client with their **own provider** if they choose to take it out (we have public liability insurance which covers damages at the property but not in transit) - standard practice for moving companies.

Cancellation Policy:

Cancellation within **72 hours** of the move will incur a cancellation fee to the value of 3 hours labour.

Packing Standards:

If customers chooses to pack themselves, it must be completed to a **reasonable standard** - ensures greater safety in transit.

Payment:

Payment to be made **on completion** of the job via eftpos/internet banking.

